

# Product Safety Recall



## SERENE BATHROOM HEATER

Classic S2068

Sold between Jan 2021 and December 2023

**Defect:** Overheating Fault

**Hazard:** Potential to catch fire

**What to do:** Check if your heater is a Serene model S2068 with a serial number in the range listed in the Product Identifiers section - you will find this information on the top side of the unit when mounted on the wall.

The S2068 heaters have a serial number in the following ranges:

VH145173 – VH147003

VK154294 – VK160567

WF167045 – WF168874

If you have this heater, stop using it right now.

If the heater is plugged into a wall socket, switch off the power at the socket, unplug it. Contact the Mico/PlaceMakers branch that you purchased it from to organise to return the heater for a remedy.

If the heater is wired directly into your house rather than plugged into a wall socket, you should contact Mico/PlaceMakers at the contact details provided to arrange remedial action.

**Contact details:** [heating@mico.co.nz](mailto:heating@mico.co.nz) | [heating@placemakers.co.nz](mailto:heating@placemakers.co.nz)

**New Zealand Importer/Distributor**

NZ Distribution LTD  
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09 525 9000

See [www.recalls.govt.nz](http://www.recalls.govt.nz) for  
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