

PlaceMakers Pro Terms & Conditions

1. MEMBERSHIP

- The PlaceMakers Pro programme membership is free and open to all New Zealand residents over the age of 18 years.
- To be eligible for Pro benefits, you must provide PlaceMakers with your name, phone number and email address at the time of signing up.
- As a PlaceMakers Pro member you will receive a login to the PlaceMakers Pro mobile app.
- As a PlaceMakers Pro member you agree to be bound by these terms and conditions.
- Friends or family members may use your Pro membership with your consent. You will be responsible for any purchases or other use of your Pro membership by friends and family members including payment of account.
- You must notify us of any changes to your membership details including keeping your personal contact details updated. PlaceMakers will not be responsible for any loss of benefits resulting from details being out of date or inaccurate.
- PlaceMakers reserves the right to refuse any application for membership for any reason. We may remove a member at any time at our absolute discretion including for breaching these terms or other unlawful or inappropriate behaviour as determined by us.

2. PRO REWARDS

- Your PlaceMakers Pro membership will give you an instant discount across our product range. Some products are excluded including but not limited to:
 - I. Products marked as 'Great Rate'
Local Branch promotions, like discounts for damaged goods, clearance goods, marquee sales or expos'
 - II. Made to order or special order products such as kitchen cabinetry and benchtops, wardrobes and laundry cabinetry, frames, trusses, manufactured timber, mid floors
 - III. Freight and delivery costs
 - IV. Ready mix concrete, concrete pumping, special concrete
 - V. PlaceMakers Gift Cards
 - VI. Products where trade or special quoted pricing applies
 - VII. Installation costs

Further exclusions may apply and will be notified to you at point of sale.

3. OTHER THINGS YOU NEED TO KNOW

- PlaceMakers Pro benefits may be used at any PlaceMakers branch nationwide. Use of membership constitutes acceptance of these terms and conditions and PlaceMakers Standard Terms of Trade see www.placemakers.co.nz
- As a PlaceMakers Pro member, you expressly authorise PlaceMakers to send you material to inform you of special offers, benefits and information relating to PlaceMakers and the PlaceMakers Pro programme.
- You must notify PlaceMakers of any changes to your membership details, (change of name, email address, phone number), which may affect the accuracy of the information provided by you to PlaceMakers. You can do this by one of the following:
 - a. updating it at the checkout in store
 - b. updating your customer profile online through the PlaceMakers Pro mobile app
 - c. emailing pro@placemakers.co.nz

- These terms are subject to change without notice so please continue to check these terms periodically. Continuing to use your PlaceMakers Pro membership will constitute acceptance of any amended terms and conditions.
- For other PlaceMakers promotions further terms and conditions may apply.
- You may cancel your membership at any time by contacting pro@placemakers.co.nz. On cancellation of your membership you will cease to be entitled to any PlaceMakers Pro membership benefits
- PlaceMakers reserves the right to terminate membership of the PlaceMakers Pro programme, without notice and for any reason. PlaceMakers reserves the right to suspend, modify, alter or terminate the PlaceMakers Pro programme (including the terms and conditions of the programme and membership) at any time, for whatever reason with or without notice and is not liable for any resulting loss of rewards or benefits should this occur. If PlaceMakers changes these terms and you do not wish to be bound by them you can cancel your membership as detailed above.
- In accordance with the Privacy Act 1993, the personal information you have provided to PlaceMakers on sign up will be used for the purposes of joining you up to the PlaceMakers Pro programme administering the programme and for PlaceMakers Pro promotional activities. PlaceMakers and its authorised agents may collect other information from you including your use of the PlaceMakers Pro app and PlaceMakers website. PlaceMakers may also disclose your information to third parties if required to do so by law. You have the right to access and request correction of your personal information. To do so, please notify PlaceMakers in accordance with the notice provisions above. Please see our separate Privacy Policy <https://www.placemakers.co.nz/privacy-policy/>
- Except to the extent provided by law (including where you are a consumer as defined by the Consumer Guarantees Act and where as a consumer you have rights, guarantees and remedies under the Consumer Guarantees Act), Fletcher Distribution Limited (trading as PlaceMakers) does not accept any liability (whether arising under contract, tort (including negligence), statute or otherwise) to you for any direct, indirect or consequential loss, damage, cost or expense you suffer or incur arising from your membership of the PlaceMakers Pro programme or the supply or use of (or inability to supply or use) a benefit offered under the PlaceMakers Pro programme or in respect of any benefit, product or service supplied by PlaceMakers.
- PlaceMakers means Fletcher Distribution Limited; however, any other entity and/or person (or their successors or assigns to the foregoing) authorised (whether previously, now or in the future) to trade under the name PlaceMakers and Fletcher Distribution Limited (whether jointly or severally) will be entitled to rely upon these terms and conditions as applying to them. Fletcher Distribution Limited administers the PlaceMakers Pro programme on behalf of PlaceMakers branches.
- These terms and conditions are governed by New Zealand law.