

# Working the PlaceMakers Way

## Our Vision, Mission and Values



# Our Vision

- To be the world class supplier of choice for builders and DIY project customers



# Our Mission

- Outstanding relationships enable us to succeed and help our customers succeed
- We will strive to excel in meeting the needs of builders and DIY project customers as a specialist retailer. We'll serve our customers with the RIGHT attitude and the RIGHT product at the RIGHT price at the RIGHT time with the RIGHT advice
- We will constantly provide a high standard of service



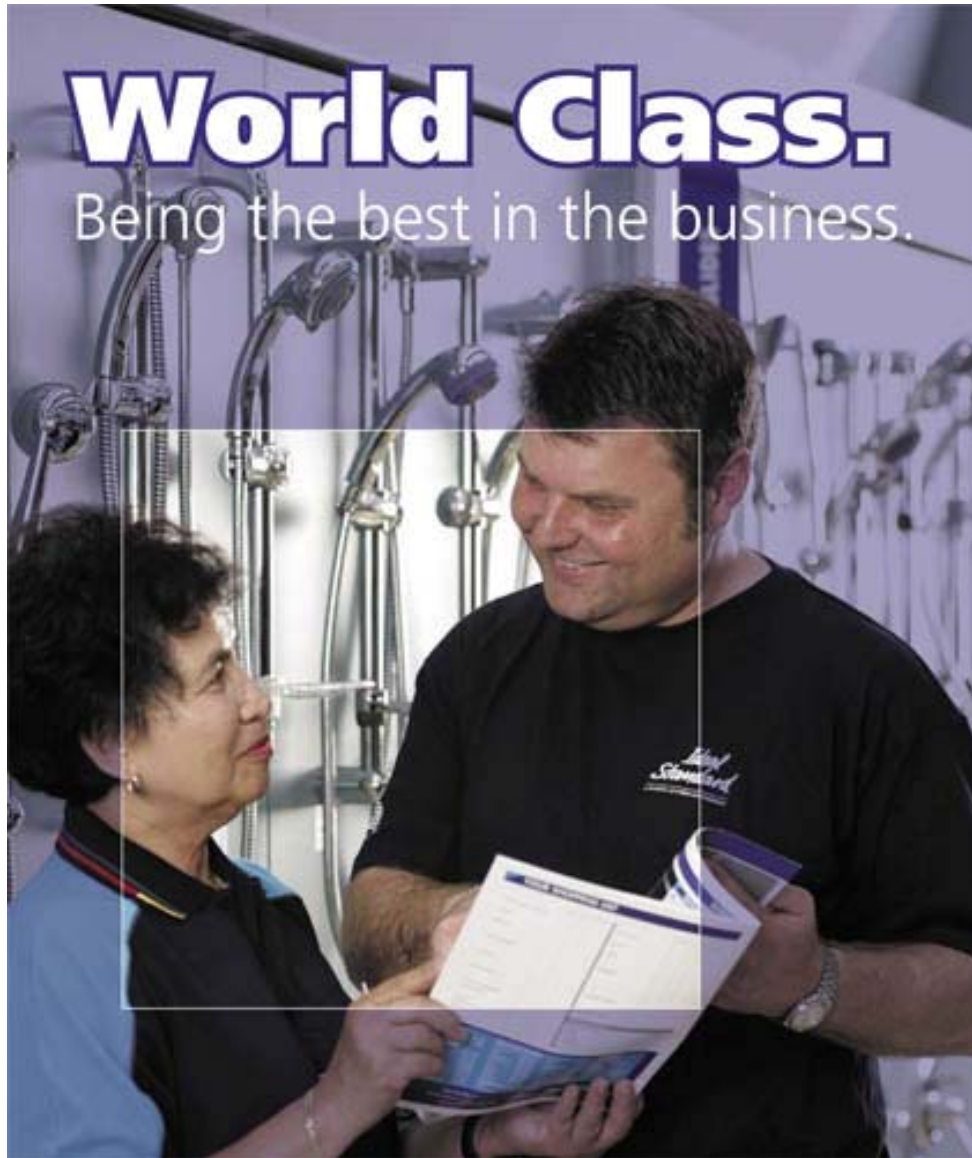
# Our Values

- World Class
- Success
- Teamwork
- Honesty
- Know How
- Can Do
- Safety



# World Class.

Being the best in the business.

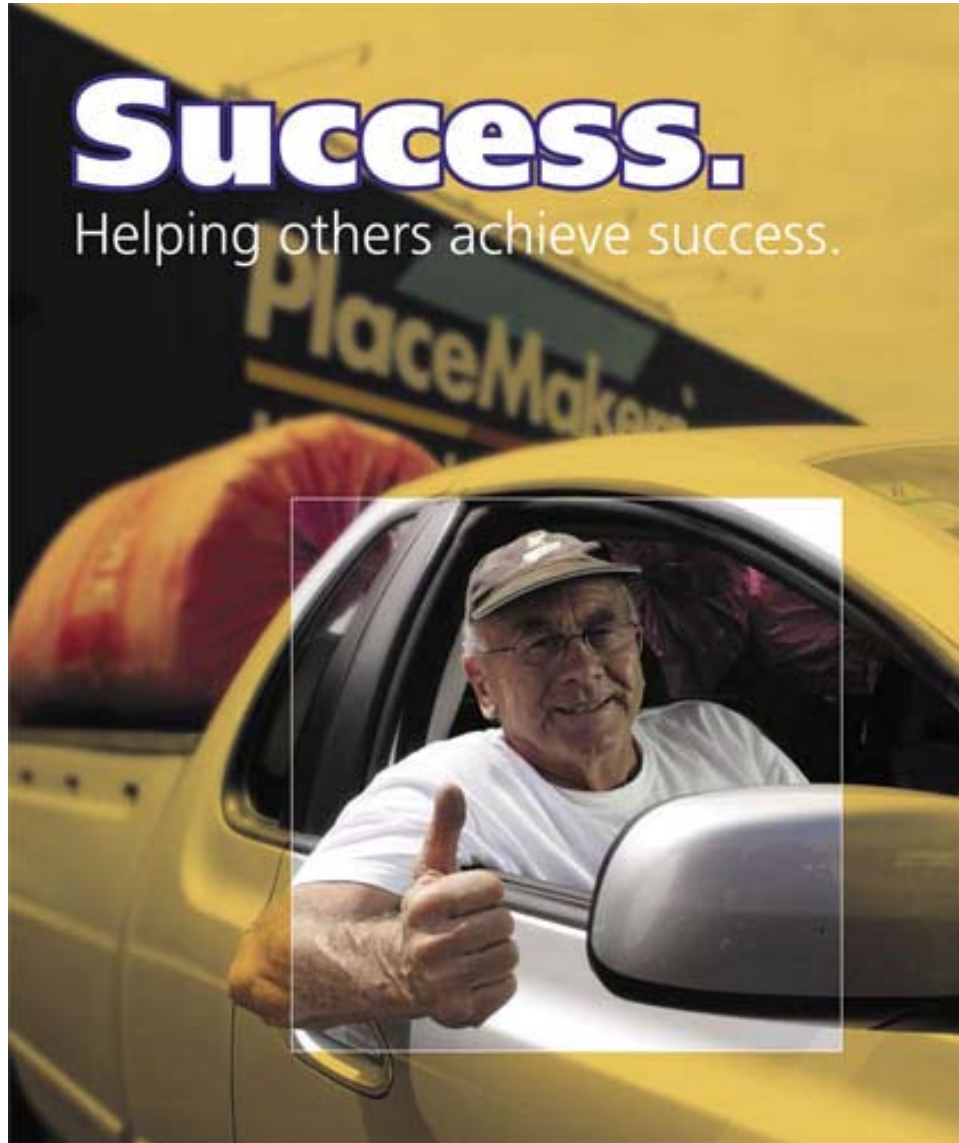


**PlaceMakers**  
Know how. Can do.

[www.placemakers.co.nz](http://www.placemakers.co.nz)

# Success.

Helping others achieve success.

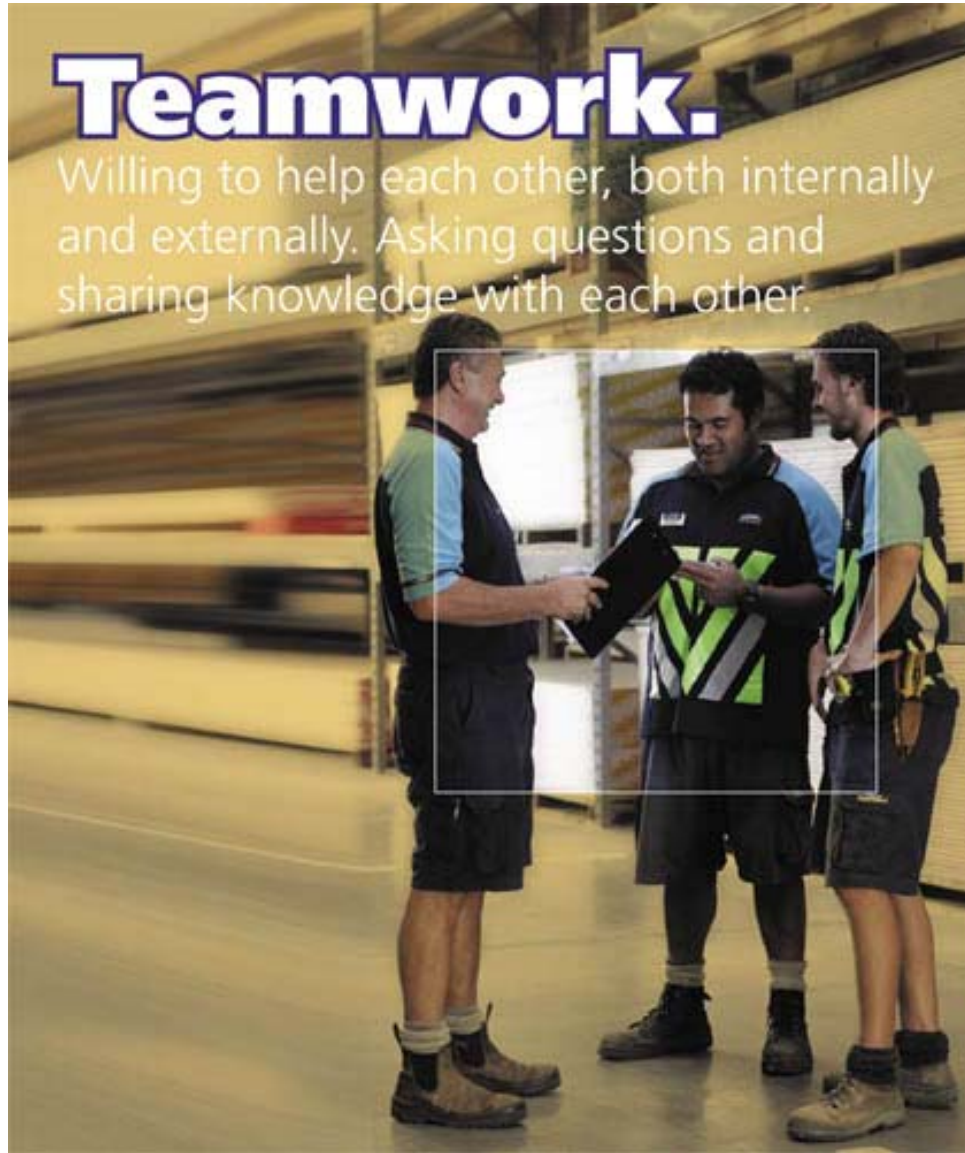


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# Teamwork.

Willing to help each other, both internally and externally. Asking questions and sharing knowledge with each other.

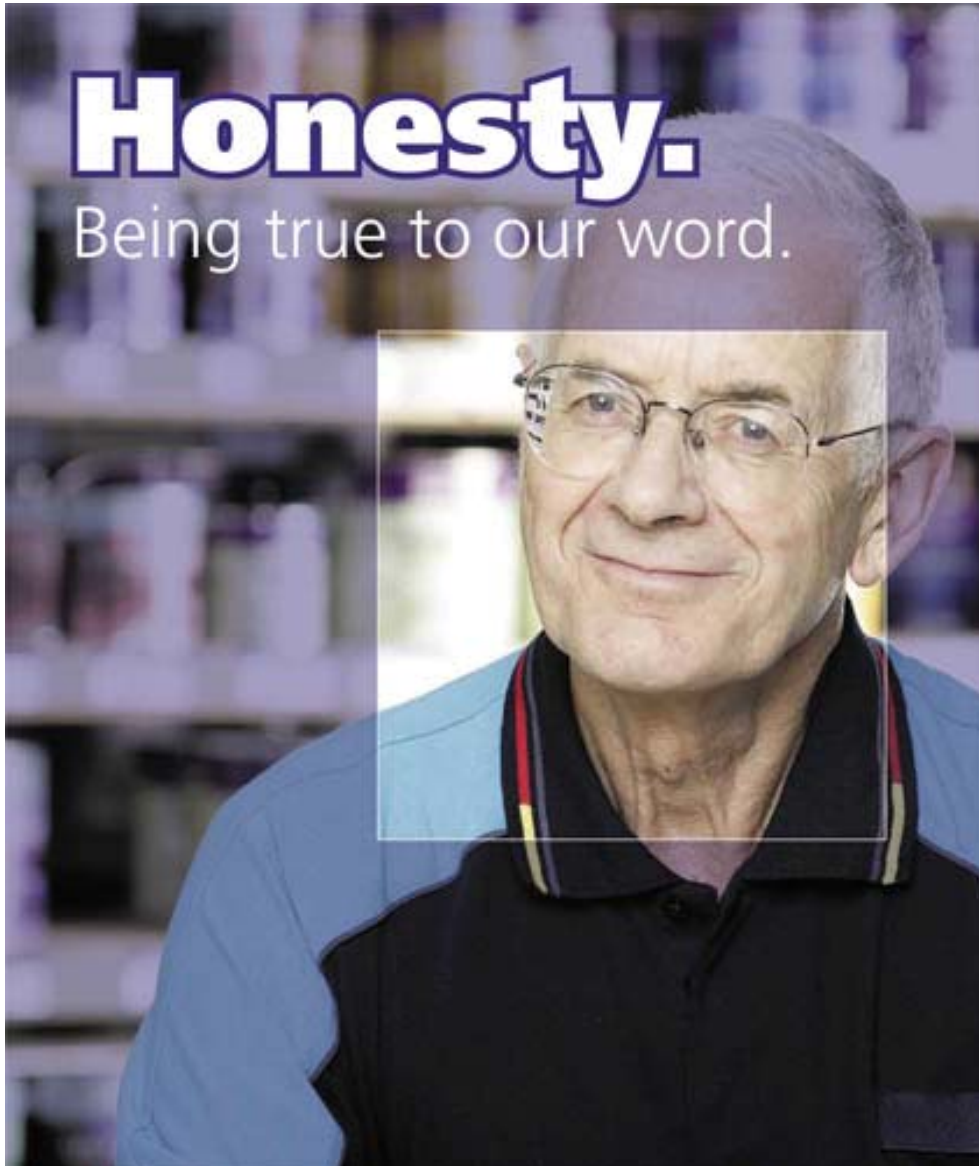


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# Honesty.

Being true to our word.



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# Know How.

Taking pride in our industry knowledge and being keen to keep learning.



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# Can Do.

We get on with sorting things out and getting the job done right. Being friendly, helpful and positive is how we get things done.



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# Safety.

Taking care and not getting injured in the process.



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# The Fletcher Building Values

- People
- Customers
- Communities and environment
- High ethical standards of behaviour
- Teamwork and supportive leadership
- Innovation, Excellence and Results

